

INDUSTRY LEADING SECURITY GUARD TRAINING

From advanced training for specific industries, company paid business degrees for management, or various lunch 'n learns for our clients, Paladin has earned a national reputation as the leading training organization within the security industry.



Pre- Employment Training

Prior to being welcomed as a member of our company, all prospective Security Officers must successfully complete our Basic Security Officer Training course (BSOT), which is modeled on the Canadian General Standards Board curriculum. This 40-hour course covers the basic skills required by a Paladin Security Officer to succeed in their role, including patrolling, emergency response procedures, law and fire safety, in addition to numerous other topics.

Pre-Assignment Training

All Security Officers at Paladin receive additional specialized training that is based on their site assignment and the industries that we serve. As an example, Healthcare Security Officers receive between 40 to 120 hours of additional healthcare specific training, depending on the type of facility, prior to being assigned to their site.

Site Training & Orientation

While starting off with a more capable and qualified Security Officer is important, it doesn't help if they arrive at your facility with no understanding of what they are supposed to do. Because of this, Paladin uses the most advanced and up to date methods of documenting and delivering specialized site orientation training at every site that we protect.

Training for Advancement

As part of our company's commitment to the ongoing training and education of our staff, we have created an advanced safety and security based course curriculum that is unmatched anywhere else in the security industry. We believe that education is the basis of a highly skilled security team, and we encourage all of our staff to actively participate in all of the ongoing training courses that we offer. By ensuring that ongoing training is a prerequisite for advancement, we enable our people to expand their horizons through additional courses, all of which are provided at no cost to our staff.



Online Training

Paladin has developed numerous training courses that are available to our Security Officers through our Employee Resource Centre in a web-based, e-learning format. Our Learning Management System (LMS) is integrated with our HR and Scheduling software systems in order to administer, document, track and analyze our extensive training programs and content.

Management Training

As a company that practices what it preaches, all Paladin management are offered company paid business degrees or diplomas, in addition to company paid CPP designations through ASIS or CHPA designations through IAHS. All Client Service Managers in Paladin have also completed extensive Emergency Management Training through the Justice Institute of BC.



Client Training

Paladin's training experts provide numerous ongoing training courses for our clients and our client's tenants at the facilities that we protect. Examples range from 'lunch and learns' on Personal Safety to extensive hands-on training in managing aggressive behaviour.