

Introduction

The power of diversity and inclusiveness

At TELUS, we honour individuality and celebrate the diversity within our team, our company and the communities where we live, work and serve. To be a leader in diversity and inclusion means ensuring that our amazing team reflects the diversity of our customers and communities at every level of the organization.



Team member resource groups

Our six Team Member Resource groups support over 6,000 members, and together play an important role in advancing inclusion within our organization and throughout the communities where we live, work and serve around the world. These groups offer mentoring, networking, peer support, volunteering and coaching opportunities to members.

Abilities Network

Founded in 2011, the Abilities Network promotes awareness of the varying abilities in the TELUS team and across our communities in order to foster inclusiveness, support and personal empowerment.

Alliance

Alliance, is a national initiative supporting TELUS team members who are currently serving or who have served in the military and the families who support them. In 2016, the Alliance members led TELUS' recognition of Remembrance Day with a series of stories profiling team members who have served in the Canadian military.

Connections

Connections' vision is for TELUS to be an employer and supplier of choice for women – empowering them, inspiring success and celebrating diversity. Group members participate in leadership development opportunities, volunteer together in their communities, build relationships with our customers and connect with one another at networking events.

Eagles

In late 2010, team members with Indigenous backgrounds came together to form Eagles, our Indigenous resource group. The name Eagles stands for Empowering Aboriginal Groups through Learning, Embracing and Serving.

MOSAIC

Established in 2011, MOSAIC is our multicultural team member resource group. Over the last two years, the group has more than tripled in size and now has regional chapters in B.C., Alberta, Ontario and Quebec supporting over 700 members.

Spectrum

Our resource group for lesbian, gay, bisexual, transgender, two-spirited, queer and allied (LGBT2QA) team members, with a vision of creating a more diverse and inclusive work environment at TELUS.

Our approach

We've made diversity and inclusiveness a part of how we approach everything we do from developing new services and products for our customers, to people decisions and community development. Accountability for diversity and inclusion doesn't live in one department or team, it belongs to every team member and leader at TELUS.

Diversity and Inclusiveness Council

Since it was established in 2008, team members from diverse backgrounds, experiences and perspectives have served on our Diversity and Inclusiveness Council. Playing a key role in our diversity and inclusiveness strategy, the Council brings awareness to the value of diversity while supporting initiatives such as the creation and growth of team member resource groups.

